

Uncle Ben's RV - Information for RV Renters:

- \$250 booking deposit is required on all rentals. **All deposits are non-refundable.**
- The final amount of the rental must be paid in full by the time of departure with a security deposit of \$3000 on a valid, personal credit card and driver's license.
- Insurance deductible is for accidents with a police report. The renter is responsible for willful damage or neglect. All prices include insurance (\$3000 deductible) - (can buy deductible down to \$1500 for \$10 per day, \$1000 for \$15 per day, and \$250 for \$20 per day on trailers and 5th wheels).
- Security deposits will be refunded upon return of a clean and undamaged unit.
- All units must be returned at the time specified by the rental agent. Failure to return on time may result in a fine equal to a one week rental charge.
- Renter must book for seven (7) days or more to pre-book a rental unit.
- Rentals of less than seven (7) days (Short Term) can be booked by calling for availability.
- Short term rentals can only be booked on a last minute basis or unless rental calendar shows less than a one week availability.
- Surcharge for rentals 4 days or less is an additional \$30 per day plus GST for Trailers and Fifth Wheels.
- Travel to Mexico is prohibited.
- **Extensive gravel road travelling is NOT permitted.**
- Uncle Ben's RV retains the right to refuse any rental customer.
- Pick-up time is between 1:00pm and 4:00pm and drop off time is by 11:00am.
- No Saturday, Sunday or holiday pick-up; drop-offs or deliveries without prior authorization.
- Minimum age requirement for renting is 21 years of age.
- There is **No Smoking** and **No Pets** allowed in any Uncle Ben's RV rental units.

Units must be returned in clean condition inside and outside. The following charges will apply if not returned as stated OR if Rental Customer requests Uncle Ben's to provide the service.

- Dumping of holding tanks: \$35
- Outside Clean: \$75
- Inside Clean: \$100

Most rental units come equipped with:

- Fridge, furnace and microwave
- Hot water and shower
- Roof air conditioning
- Stabilizer jacks
- Water pressure regulator
- Power cord adaptor
- Toilet chemical
- All units with awnings: Awnings are secured, use at your own risk of damaging awning.

Renter should supply all dishes; bedding (We also recommend a Foam Topper for the Main Bed Mattress - Queen Size); camping equipment; **garden hose** to fill water tank and an **extension cord** for power.

The tow vehicle must be equipped with "Factory Approved" hitch with "Tow Rating" clearly indicated.

It must have the proper seven-pin plug, wiring and **electronic brake control**.

Hitch ball size is 2 - 5/16 inch and is 22 inches from the ground to top of ball to tow level.**

****Hitch rental is \$5 per day up to the maximum of \$75. (Hitches are NOT included in the Rental)**

Fifth wheel units all have the king pin style of hitch. Box/Rail height should be 56" or lower from Ground to top of the Box/Rails (this would include Rails or Tools Boxes, etc.)

****Please call one or two days in advance of your rental to arrange a specific pick-up time.**

****Renters driving the tow vehicle must be capable and have some knowledge in towing trailers.**